



RETURN NOTE

If one or more items do not quite meet your expectations, you can send them back within the return period. Please fill out this form completely; this is important so that we can quickly process your return and refund. If you wish to exchange an item, return the item and re-order the right version of the desired item.

First name **Last Name**
Address/No. **ZIP code/City**
Phone number **E-Mail**

Order number
Article **Reason for return**

Reason for return

1	Too large	2	Too small	3	I do not like the item
4	Price-performance	5	Quality	6	Late delivery
7	Wrong article	8	Defects*	9	Other than shown

*** If one or more items are damaged, please let us know where the defect is:**

Note for returns:

Once your return has been received and examined, we will refund you as soon as possible. The refund is issued to the same account from which the payment was received. Please note that items that have had their labels removed cannot be returned. Thank you very much for your understanding. We are looking forward to your next order from Boutique G elatine.

Address for returns:

Boutique G elatine
Mrs. Mia Brunner
Spalenberg 40a
CH-4051 Basel